



IELTS Enquiry on Results

Notes for candidates on the submission of Enquiries on Results (EOR)

- 1 Enquiry on Result – the process by which candidates ask for their test scripts/tapes to be re-marked by Senior Examiners. This request is made **after** the test results have been released and is designed to ensure candidate performance has been accurately assessed.
- 2 Candidates wishing to request a re-mark of their results must complete the form below and forward it along with their **original Test Report Form** and **payment** to the IELTS Administrator at their original test centre. All enquiries must be made within 6 weeks of the test date.
- 3 Candidates can choose to have one or more test module/s re-marked.
- 4 The re-mark fee is HKD900 per candidate for British Council centres. The full fee will be refunded by the candidate's test centre if a result is changed to a higher band score.
- 5 The re-mark of a candidate's work is done by trained clerical markers and Cambridge ESOL-appointed senior examiners employed by British Council.
- 6 British Council will notify the candidate's test centre of the re-mark results around 9-10 weeks of receipt of the candidate's exam materials. The candidate will receive an EOR feedback letter stating their final result status. Candidates should make all enquiries regarding the progress of their remark to their original test centre.

To be filled in by both candidate and local IELTS Administrator			
Centre Name		Centre Number	
Candidate Name		Test Date and Candidate Number	
Candidate's address and Contact Number			
Please circle the module(s) to be re-marked	Listening	Reading	Writing Speaking
Signature (candidate)		Date	
For office use only			
Name & Signature (IELTS Administrator)		Date	Payment